

## **Plainville Public Library Annual Report Fiscal Year 2019**

---

### **Vision Statement**

The Plainville Public Library will be an essential public asset for the informational and recreational needs for the townspeople of Plainville, which will exceed their expectations in every way. The library will enrich, empower, and educate our community in varied and suitable formats in an environment that is welcoming, clean, safe, comfortable and user-friendly.

### **Mission Statement**

To provide the greatest possible access to the widest range of resources for all the residents of Plainville; to satisfy the diverse reading needs and interests of the community; to promote reading and literacy; to foster learning and lifelong education; to encourage the natural inquisitiveness of each individual; and to treat each person with dignity and respect.

### **Services**

The Plainville Public Library continues to be an extremely busy place. The Library is open 39 hours over 6 days a week during the school year and 35 hours over 5 days a week in the summer. The Municipal Complex Construction did have an effect on our circulation figures this year with the library being closed for two weeks, restricted access and difficult walkways. Just for the months of August and September circulation was down 13% from last year. For the first 6 months of Fiscal Year 2019 circulation was down a total of 8.6%. But, for just May and June circulation was up 2.7% over last year! So overall, we saw some recovery as the construction wound down.

The library circulated 71,459 items this year. With the estimated population of Plainville increasing to 9,057 circulation averages out to 8.4 books, movies, books on tape, cds, cd-roms or DVDs circulated for each person who lives in Plainville. The Town of Plainville expends just .72% of the total town budget on the library or \$24.33 per resident for library services [based on FY17 data]. The average spending of libraries with similar population is 1.5% of their town budget at \$48.53 per capita. For each dollar the town invests in the library, the residents of Plainville receive over \$35 worth of services.

The library circulates 3 wifi hotspots for the use of our customers. Additional equipment from the Library of Things include a portable document scanner, negative to digital conversion scanner, thermal leak detector, soil tester, metal detector, karaoke machine, projector and telescope. STEM items include a Sphero Mini, Makey Makey, Meeper Bot and Snap Circuits. The library features downloadable music, movies and books, available through our Overdrive collection. Look for Partner Libraries listed to see items from other library networks in the Commonwealth.

New this year are two Scholastic online resources for children, parents and teachers: BookFlix and Teachables. The Library is also now offering online arts and crafts classes online with Creativebug. All of this great content is available through the library website with your Plainville Public Library card number.

Aside from the local collection below, all library customers were able to borrow materials from any of the 45 SAILS network libraries' one million items. People are finding what they want and need and are getting in the habit of asking for it from other libraries as there were over 30,000 items circulated to and from our library for customers.

### Local Collection

<i>Books:</i>	Adult	16,311
	Children	17,906
<i>Audio :</i>	Adult	2,270
	Children	812
<i>Movies/TV:</i>	Adult	4,060
	Children	1,559
<i>Electronic Format</i>		42,462
<i>Kits/puppets/puzzles</i>		183
<i>Magazines volumes</i>		110
<i>Museum Passes/equipment</i>		80
<b>Total</b>		<b>85,753</b>

### Circulation Statistics

<i>Books:</i>	Adult	16,690
	Children	24,425
<i>Audio:</i>	Adult	2,725
	Children	1,294
<i>Movies/TV:</i>	Adult	8,947
	Children	6,319
<i>Electronic Format</i>		7,460
<i>Kits/puppets/puzzles</i>		799
<i>Magazines</i>		591
<i>Museum Passes/equipment</i>		2,209
<b>Total</b>		<b>71,459</b>

Library card holders have access to the Commonwealth Catalog, a statewide resource for borrowing books from libraries across the state. Gale Databases of periodical articles are available from home or work all day, every day. All of these great services can be found with your library card and pin number at our catalog through the library website. The Library encourages Plainville Residents to get a Boston Public Library eCard in order to have access to the greatest amount of online ebooks and eaudio through Hoopla and Overdrive as well as Zinio online magazines. Instructions can be found at <http://www.plainvillepubliclibrary.org/digital-resources.html>.

The active Plainville Public Library web site, located at [www.plainvillepubliclibrary.org](http://www.plainvillepubliclibrary.org), had over 52,000 page views. The library has up to date website content including interactive library calendar, museum pass booking, ebooks, and LibraryAware newsletters. Library customers should increase their access to library materials by downloading library apps on their devices including Libby by Overdrive (ebooks), Access My Library (journals and newspapers) and SAILS Mobile (library catalog and account access). The library maintains a social media presence with Twitter, Facebook, Instagram and Pinterest, as well as a monthly email newsletter. Town of Plainville events are brought together on Burbio.com for your ease of visually seeing all that is going on in town on any particular day.

The Plainville Public Library has four public use computers. On average, 27 people a week use our three public internet and word processing computers within the library to check email, investigate products, apply for health care, search for jobs and more. Many more use the Comcast provided wifi with their own devices to complete their tasks. Wifi is available from the picnic table and benches outside the library.

Five staff members are trained Passport Agents who can accept U.S. Passport Applications on behalf of the Department of State, which brings in additional revenue to be used by the Library for Passport related services and staffing. Library staff processed 452 passport applications, a 4% increase over last year.

### **Programming**

The Library sponsored 250 children's programs for all ages. Over 4,200 parents and children attended these events. These included weekly story-times, Neptune the Reading Dog, science programs, Teddy Bear Picnic, movies, craft programs, and school vacation programming. Over 200 children registered for our 2018 Summer Reading program featuring the statewide "Libraries Rock" theme.

The Library hosted three outdoor concerts for families at Telford Park with funding from the Plainville Cultural Council and the Friends of the Plainville Public Library, Inc. and help from the Park Department.

The library hosted 29 family and adult events, which attracted 663 people. Family programming included the Pinterest Can't Fail Club for adults and teens, the Annual

Scavenger Hunt, and Adult & Teen Summer Bingo. The Fifth Annual Book Character Pumpkin Decorating Contest benefited the Plainville Food Pantry. The Plainville Library worked together with the Plainville Historical Commission to collect and save photographs of Plainville, digitally, through our Scanning Parties.

We support our community by being a location to drop off food for the Plainville Food Pantry, Box Tops for the PTO, Toys for Tots, and the Boston Bruins/Cradles to Crayons PJ Drive. The Library collected over 160 toys for Toys for Tots and 27 new children's pajamas for the Boston Bruins and Cradles to Crayons Pajama Drive in February. The Library was present at the annual Lions Club Fall Festival, and presented about summer reading at the Jackson and Wood Schools. The library director runs a Senior book discussion group at the senior center. Additional services available include home delivery of books to Seniors, and deposit collections for classrooms.

### **Building & Grounds**

The flower barrel was planted and maintained this year by Catherine Salisbury. The library building continues to grow older and need more care. The interior walls in the adult section were painted a lovely tan with green accents by our staff while we were closed for 2 weeks. All of the interior white trim was painted by the Director and a volunteer, Gary. The slanted roof was replaced in August. The Friends of the Plainville Public Library, Inc. sponsored the purchase and installation of a filtered bubbler and bottle filler to replace our original bubbler. The trees along the library's "backyard" were trimmed back from overhanging the lawn. The garden areas at the front of the library are still being worked on now, after the construction.

### **Recognition**

The Plainville Public Library would like to thank the Friends of the Plainville Public Library, Inc. for purchasing the passes to the Trustees, Southwick's Zoo, Showcase Cinemas, Mystic Aquarium, Mystic Seaport, Roger Williams Zoo, Easton Children's Museum, Providence Children's Museum, Boston Children's Museum, Plimouth Plantation, New England Aquarium, Butterfly Place, and the Museum of Science. They also sponsor four magazine subscriptions, and many programs at the library.

Thank you to all of the persons who have given donations in honor of a loved one this year. Four volunteers donated a total of 268 hours to the library this year. Numerous donations of books flowed in for the Friends of the Library book sale. Without the generous support of the citizens of Plainville, the Library would not be as nice a place as it is now. Thank you to the Trustees of the Plainville Public Library; Paula Mealy, Sherrill Minch and Brenda Watkinson for their dedicated hard work to making sure the library is a welcoming, friendly, and resourceful place for everyone in the Town of Plainville.

Your Plainville Public Library is a Fiscal Year 2019 State of Massachusetts certified public library as certified by the Massachusetts Board of Library Commissioners in accordance with Massachusetts General Law Chapter 78, Section 19B. This ensures we receive our State Aid amounting to \$14,478 and a Small Libraries in Networks grant of \$2,450 in Fiscal Year 2019; we are eligible to apply for state and federal grants; and our customers can borrow items freely from any library in Massachusetts as members in good standing with the SAILS Library Network and the Commonwealth Catalog.

Respectfully Submitted,  
Melissa Campbell  
Director